

QUICK START GUIDE



AMPLIFI™ **HD**

HOME WI-FI MESH TECHNOLOGY™

MODEL: AFI-R

Introduction

Thank you for purchasing the AmpliFi™ Router. This Quick Start Guide is designed to guide you through installation and also includes warranty terms.

Package Contents



AMPLIFI™ Router



Power Adapter



Ethernet Cable



Quick Start Guide

Hardware Overview

Router Front



The front of the AmpliFi Router features an adjustable, full-color touchscreen display.



The bottom of the AmpliFi Router features an adjustable LED that is fully lit by default when the Router is configured and ready for use.



The brightness settings of the touchscreen and LED are configurable using the AmpliFi app.

Router Back



1-4 Four Gigabit Ethernet ports available to connect 10/100/1000 Mbps wired network devices to the Internet.



Connects to the broadband modem provided by your ISP (Internet Service Provider).



Reserved for future use.



The *Power Adapter* connects to this port.

Installation

The AmpliFi Router can be installed using one of the following methods:

- AmpliFi app for iPhone®
- AmpliFi app for Android™
- Connecting to the default AmpliFi wireless network (SSID) from a computer or tablet.

App Users

Download and install the AmpliFi app from the App Store or Google Play™ Store.



If you are not using the app to install the AmpliFi Router, please skip step 1 and proceed to the following page.


1 Launch the AmpliFi app.




iPhone Users: Ensure that Bluetooth is enabled.
Android Users: Ensure that Wi-Fi is enabled.

2 Power off your broadband modem.



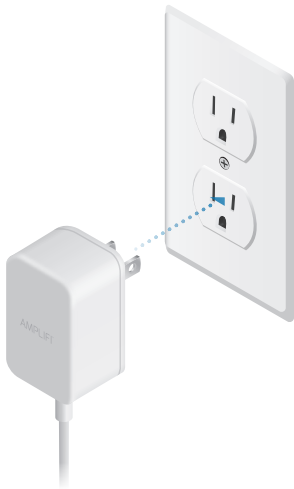
- 3** Connect one end of the *Ethernet Cable* to your broadband modem and the other end to the Internet  port on the AmpliFi Router.



- 4** Connect the *Power Adapter* to the power  port on the AmpliFi Router.



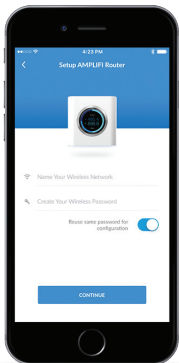
- 5** Connect the *Power Adapter* to a power outlet.



6 Power on your broadband modem.



7 **App Users** Follow the on-screen instructions to configure your AmpliFi Router.



Non-App Users Perform the following steps:

- Tap the touchscreen on the AmpliFi Router.



- Use a computer or tablet to connect to the unique wireless network (SSID) displayed on the screen of your AmpliFi Router.



- Launch a web browser and a portal will appear. Enter a new name for your wireless network and create a wireless password. Click **Save & Continue**.



The screenshot shows the AmpliFi Wi-Fi Setup Wizard web portal. At the top left is the 'AMPLIFI' logo, and at the top right is a blue 'Contact support' button. The main heading is 'AmpliFi™ Wi-Fi Setup Wizard'. Below this is a white card containing the AmpliFi logo and the device ID 'AFI-R-HD-020855'. There are two input fields: 'Name Your Wireless Network' and 'Create Your Wireless Password', each with a Wi-Fi icon to its left. Below these fields is a checkbox labeled 'Use the same password for administration', which is currently checked. At the bottom right of the card is a green 'Save & Continue' button.

- Connect to the new wireless network that you've created from your computer or tablet.

App Features



Overview

The system dashboard is displayed in the *Overview* window. It provides an overview of the AmpliFi Wi-Fi system including network status, number of connected clients, and active download/upload speeds. Tap devices to display/edit settings.



Performance

Tap **Start Test** on the *Performance* screen to run a speed test that will provide your download speed, upload speed, and connection ping time. Swipe left on the throughput section to view additional data. A history of recent tests is displayed at the bottom.



To provide guest access, determine the number of guests, select a time limit for their access, and tap **Start**. Guests simply connect to your wireless network named with the *-guest* label. No password is required. As guests connect, the number of users connected will be displayed in the app. Tap *Stop* at any time to turn off the guest network.



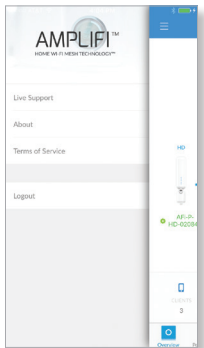
The Family Profiles feature allows you to create profiles for family members, groups, or areas of your home. Assign devices to the profile, schedule quiet time (when Internet is not accessible), and pause the Internet at any time.



The *Diagnose* option will check your WAN link, IP settings, Internet connection, and MeshPoint status.

24/7 Live Chat Support

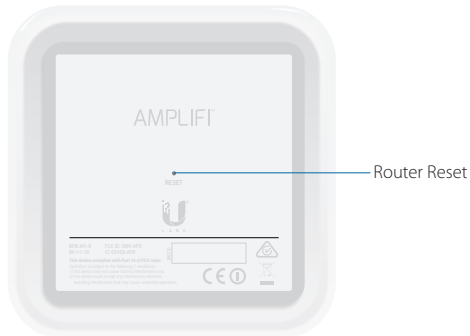
Live chat support is available within the app, 24 hours a day, 7 days a week. Tap the  icon in the upper left of the app and then tap **Live Support**.



Live chat is also available at **help.amplifi.com** by selecting **Chat with us** in the bottom right.

Resetting to Factory Defaults

If the AmpliFi Router administration password is lost, factory default settings can be restored. Use an object such as a straightened paper clip or pin to press the *Reset* located on the bottom of the AmpliFi Router for approximately 10 seconds until the LED turns off.



Router Specifications

Dimensions	99.5 x 97.8 x 99.6 mm (3.91 x 3.85 x 3.92")
Weight	410 g (14.46 oz)
Max. TX Power	26 dBm
Radios	2
MIMO Chains	6
Speed	1750 Mbps
ESD/EMP Protection	± 24kV Air/Contact
Buttons	Reset
Antennas	(1) Dual-Band Antenna, Tri-Polarity
Display	1.6" (40.6 mm) Diagonal, 240 x 240, 212 ppi, G+F Touch, Full Color
Wi-Fi Standard	802.11ac
Power Save	Supported
Wireless Security	WPA2-PSK AES/TKIP
Operating Temperature	14 to 131° F (-10 to 55° C)
Operating Humidity	5 to 95% Noncondensing
Certifications	FCC / CE / IC

Supported Data Rates

802.11ac	13 Mbps to 1300 Mbps (MCS0 - MCS9, VHT 20/40/80)
802.11n	6.5 Mbps to 450 Mbps (MCS0 - MCS23, HT 20/40)
802.11a	6, 9, 12, 18, 24, 36, 48, 54 Mbps
802.11b	1, 2, 5.5, 11 Mbps
802.11g	6, 9, 12, 18, 24, 36, 48, 54 Mbps

Limited Warranty

UBIQUITI NETWORKS, Inc (“UBIQUITI NETWORKS”) warrants that the product(s) furnished hereunder (the “Product(s)”) shall be free from defects in material and workmanship for a period of one (1) year from the date of shipment by UBIQUITI NETWORKS under normal use and operation. UBIQUITI NETWORKS’ sole and exclusive obligation and liability under the foregoing warranty shall be for UBIQUITI NETWORKS, at its discretion, to repair or replace any Product that fails to conform to the above warranty during the above warranty period. The expense of removal and reinstallation of any Product is not included in this warranty. The warranty period of any repaired or replaced Product shall not extend beyond its original term.

Warranty Conditions

The above warranty does not apply if the Product:

- (I) has been modified and/or altered, or an addition made thereto, except by Ubiquiti Networks, or Ubiquiti Networks’ authorized representatives, or as approved by Ubiquiti Networks in writing;
- (II) has been painted, rebranded or physically modified in any way;
- (III) has been damaged due to errors or defects in cabling;
- (IV) has been subjected to misuse, abuse, negligence, abnormal physical, electromagnetic or electrical stress, including lightning strikes, or accident;
- (V) has been damaged or impaired as a result of using third party firmware;
- (VI) has no original Ubiquiti MAC label, or is missing any other original Ubiquiti label(s); or
- (VII) has not been received by Ubiquiti within 30 days of issuance of the RMA.

In addition, the above warranty shall apply only if: the product has been properly installed and used at all times in accordance, and in all material respects, with the applicable Product documentation; all Ethernet cabling runs use CAT5 (or above), and for outdoor installations, shielded Ethernet cabling is used, and for indoor installations, indoor cabling requirements are followed.

Returns

No Products will be accepted for replacement or repair without obtaining a Return Materials Authorization (RMA) number from UBIQUITI NETWORKS during the warranty period, and the Products being received at UBIQUITI NETWORKS’ facility freight prepaid in accordance with the RMA process of UBIQUITI NETWORKS. Products returned without an RMA number will not be processed and will be returned freight collect or subject to disposal. Information on the RMA process and obtaining an RMA number can be found at: www.amplifi.com/support/warranty.

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Note

Some countries, states and provinces do not allow exclusions of implied warranties or conditions, so the above exclusion may not apply to you. You may have other rights that vary from country to country, state to state, or province to province. Some countries, states and provinces do not allow the exclusion or limitation of liability for incidental or consequential damages, so the above limitation may not apply to you. EXCEPT TO THE EXTENT ALLOWED BY LOCAL LAW, THESE WARRANTY TERMS DO NOT EXCLUDE, RESTRICT OR MODIFY, AND ARE IN ADDITION TO, THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE LICENSE OF ANY SOFTWARE (EMBEDDED IN THE PRODUCT) TO YOU. The United Nations Convention on Contracts for the International Sale of Goods shall not apply to any transactions regarding the sale of the Products.

Compliance

FCC

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions.

- 1 This device may not cause harmful interference, and
- 2 This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Operations of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

The AmpliFi Router has been approved by the FCC under FCC ID: SWX-AFR

CAN ICES-3(B)/NMB-3(B)

This Class B digital apparatus complies with Canadian CAN ICES-003.

To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that permitted for successful communication.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- 1 This device may not cause interference, and
- 2 This device must accept any interference, including interference that may cause undesired operation of the device.

The AmpliFi Router has been approved by Industry Canada under IC: 6545A-AFR. The device for the band 5150-5250 MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems.

CAN ICES-3(B)/NMB-3(B)

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Pour réduire le risque d'interférence aux autres utilisateurs, le type d'antenne et son gain doivent être choisies de façon que la puissance isotrope rayonnée équivalente (PIRE) ne dépasse pas ce qui est nécessaire pour une communication réussie.

Cet appareil est conforme à la norme RSS Industrie Canada exempts de licence norme(s). Son fonctionnement est soumis aux deux conditions suivantes:

- 1 Cet appareil ne peut pas provoquer d'interférences et
- 2 Cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement du dispositif.

Le AMPLIFI Router ont été approuvés par Industrie Canada en vertu IC : 6545A-AFR. Les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

RF Exposure Warning

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be located or operating in conjunction with any other antenna or transmitter.

Les antennes utilisées pour ce transmetteur doivent être installées en considérant une distance de séparation de toute personne d'au moins 20 cm et ne doivent pas être localisées ou utilisées en conflit avec toute autre antenne ou transmetteur.

CE Marking

CE marking on this product represents the product is in compliance with all directives that are applicable to it.

Alert Sign (!) Follows CE Marking

Alert sign must be indicated if a restriction on use applied to the product and it must follow the CE marking.



RoHS/WEEE Compliance Statement



English

European Directive 2012/19/EU requires that the equipment bearing this symbol on the product and/or its packaging must not be disposed of with unsorted municipal waste. The symbol indicates that this product should be disposed of separately from regular household waste streams. It is your responsibility to dispose of this and other electric and electronic equipment via designated collection facilities appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. For more detailed information about the disposal of your old equipment, please contact your local authorities, waste disposal service, or the shop where you purchased the product.

Deutsch

Die Europäische Richtlinie 2012/19/EU verlangt, dass technische Ausrüstung, die direkt am Gerät und/oder an der Verpackung mit diesem Symbol versehen ist, nicht zusammen mit unsortiertem Gemeindeabfall entsorgt werden darf. Das Symbol weist darauf hin, dass das Produkt von regulärem Haushaltsmüll getrennt entsorgt werden sollte. Es liegt in Ihrer Verantwortung, dieses Gerät und andere elektrische und elektronische Geräte über die dafür zuständigen und von der Regierung oder örtlichen Behörden dazu bestimmten Sammelstellen zu entsorgen. Ordnungsgemäßes Entsorgen und Recyceln trägt dazu bei, potentielle negative Folgen für Umwelt und die menschliche Gesundheit zu vermeiden. Wenn Sie weitere Informationen zur Entsorgung Ihrer Altgeräte benötigen, wenden Sie sich bitte an die örtlichen Behörden oder städtischen Entsorgungsdienste oder an den Händler, bei dem Sie das Produkt erworben haben.

Español

La Directiva 2012/19/EU exige que los equipos que lleven este símbolo en el propio aparato y/o en su embalaje no deben eliminarse junto con otros residuos urbanos no seleccionados. El símbolo indica que el producto en cuestión debe separarse de los residuos domésticos convencionales con vistas a su eliminación. Es responsabilidad suya desechar este y cualesquiera otros aparatos eléctricos y electrónicos a través de los puntos de recogida que ponen a su disposición el gobierno y las autoridades locales. Al desechar y reciclar correctamente estos aparatos estará contribuyendo a evitar posibles consecuencias negativas para el medio ambiente y la salud de las personas. Si desea obtener información más detallada sobre la eliminación segura de su aparato usado, consulte a las autoridades locales, al servicio de recogida y eliminación de residuos de su zona o pregunte en la tienda donde adquirió el producto.

Français

La directive européenne 2012/19/EU exige que l'équipement sur lequel est apposé ce symbole sur le produit et/ou son emballage ne soit pas jeté avec les autres ordures ménagères. Ce symbole indique que le produit doit être éliminé dans un circuit distinct de celui pour les déchets des ménages. Il est de votre responsabilité de jeter ce matériel ainsi que tout autre matériel électrique ou électronique par les moyens de collecte indiqués par le gouvernement et les pouvoirs publics des collectivités territoriales. L'élimination et le recyclage en bonne et due forme ont pour but de lutter contre l'impact néfaste potentiel de ce type de produits sur l'environnement et la santé publique. Pour plus d'informations sur le mode d'élimination de votre ancien équipement, veuillez prendre contact avec les pouvoirs publics locaux, le service de traitement des déchets, ou l'endroit où vous avez acheté le produit.

Italiano

La direttiva europea 2012/19/EU richiede che le apparecchiature contrassegnate con questo simbolo sul prodotto e/o sull'imballaggio non siano smaltite insieme ai rifiuti urbani non differenziati. Il simbolo indica che questo prodotto non deve essere smaltito insieme ai normali rifiuti domestici. È responsabilità del proprietario smaltire sia questi prodotti sia le altre apparecchiature elettriche ed elettroniche mediante le specifiche strutture di raccolta indicate dal governo o dagli enti pubblici locali. Il corretto smaltimento ed il riciclaggio aiuteranno a prevenire conseguenze potenzialmente negative per l'ambiente e per la salute dell'essere umano. Per ricevere informazioni più dettagliate circa lo smaltimento delle vecchie apparecchiature in Vostro possesso, Vi invitiamo a contattare gli enti pubblici di competenza, il servizio di smaltimento rifiuti o il negozio nel quale avete acquistato il prodotto.

Declaration of Conformity

Česky [Czech]	UBIQUITI NETWORKS tímto prohlašuje, že toto UBIQUITI NETWORKS zařízení, je ve shod se základními požadavky a dalšími příslušnými ustanoveními směrnice 1999/5/ES.
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English	Hereby, UBIQUITI NETWORKS, declares that this UBIQUITI NETWORKS device, is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.
Eesti [Estonian]	Käesolevaga UBIQUITI NETWORKS kinnitab, et antud UBIQUITI NETWORKS seade, on vastavus olulistele nõuetele ja teistele asjakohastele sätetele direktiivi 1999/5/EÜ.
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Français [French]	Par la présente UBIQUITI NETWORKS déclare que l'appareil UBIQUITI NETWORKS, est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.
Deutsch [German]	Hiermit erklärt UBIQUITI NETWORKS, dass sich dieses UBIQUITI NETWORKS Gerät, in Übereinstimmung mit den grundlegenden Anforderungen und den anderen relevanten Vorschriften der Richtlinie 1999/5/EG befindet.
Ελληνική [Greek]	Δια του παρόντος, UBIQUITI NETWORKS, δηλώνει ότι αυτή η συσκευή UBIQUITI NETWORKS, είναι σε συμμόρφωση με τις βασικές απαιτήσεις και τις λοιπές σχετικές διατάξεις της οδηγίας 1995/5/EK.
Magyar [Hungarian]	Ezennel UBIQUITI NETWORKS kijelenti, hogy ez a UBIQUITI NETWORKS készülék megfelel az alapvető követelményeknek és más vonatkozó 1999/5/EK irányelv rendelkezéseit.
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Italiano [Italian]	Con la presente, UBIQUITI NETWORKS, dichiara che questo dispositivo UBIQUITI NETWORKS, è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti della direttiva 1999/5/CE.

Latviski [Latvian]	Ar šo, UBIQUITI NETWORKS, deklarē, ka UBIQUITI NETWORKS ierīce, ir saskaņā ar būtiskajām prasībām un citiem attiecīgiem noteikumiem Direktīvā 1999/5/EK.
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Polski [Polish]	Niniejszym, Ubiquiti Networks, oświadcza, że urządzenie UBIQUITI NETWORKS, jest zgodny z zasadniczymi wymaganiami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/WE.
Português [Portuguese]	UBIQUITI NETWORKS declara que este dispositivo UBIQUITI NETWORKS, está conforme com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.
Română [Romanian]	Prin prezenta, UBIQUITI NETWORKS declară că acest dispozitiv UBIQUITI NETWORKS este în conformitate cu cerințele esențiale și alte prevederi relevante ale Directivei 1999/5/CE.
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Español [Spanish]	Por medio de la presente UBIQUITI NETWORKS declara que este dispositivo UBIQUITI NETWORKS, cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.
Svenska [Swedish]	Härmed UBIQUITI NETWORKS, intygar att denna UBIQUITI NETWORKS enhet är i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.

Support

Online

help.amplifi.com

Email

help@amplifi.com



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